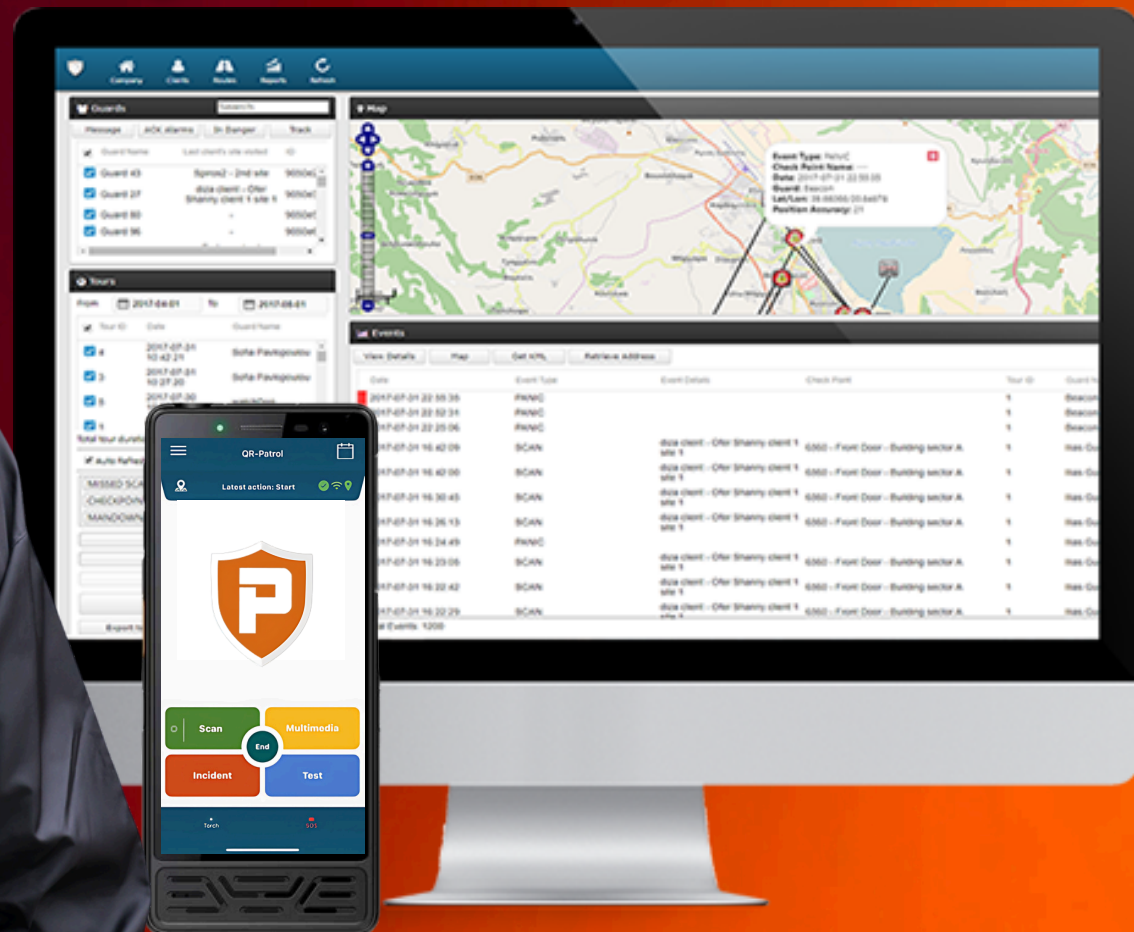# DISCLAIMER

CONFIDENTIALITY NOTICE

This document and all the information contained herein are the exclusive property of Netstream Integrated Solutions. It is provided on a strictly confidential basis and is intended solely for the use of the recipient to whom it has been authorized. By accessing or reading this document, the recipient agrees to be bound by the terms of this Disclaimer and Non-Disclosure Agreement.

NON-DISCLOSURE OBLIGATION

The recipient acknowledges that this document may contain proprietary, confidential, and/or commercially sensitive information, including but not limited to methodologies, system designs, intellectual property, technical solutions, business processes, and strategic information ("Confidential Information"). The recipient agrees:

- Not to disclose, copy, distribute, or reproduce this document or any part of it, in any form, to any third party without the express written consent of Netstream Integrated Solutions.
- To take all reasonable precautions to protect the confidentiality of the information contained herein.
- Not to use the Confidential Information for any purpose other than the evaluation or understanding of the solution provided by Netstream Integrated Solutions.

INTELLECTUAL PROPERTY RIGHTS

All rights, including intellectual property rights, title, and interest in and to the contents of this document and any solution or system described herein remain the sole property of Netstream Integrated Solutions. Nothing in this document or any related discussion shall be construed as granting any license, ownership, or other rights to the recipient.

DISCLAIMER

GOVERNING LAW

This agreement shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising under or in connection with this agreement shall be subject to the exclusive jurisdiction of the South African courts.

Netstream Intergrated Solutions

THE SMARTEST WAY TO EFFECTIVE WORKFORCE MANAGEMENT.

90 COUNTRIES
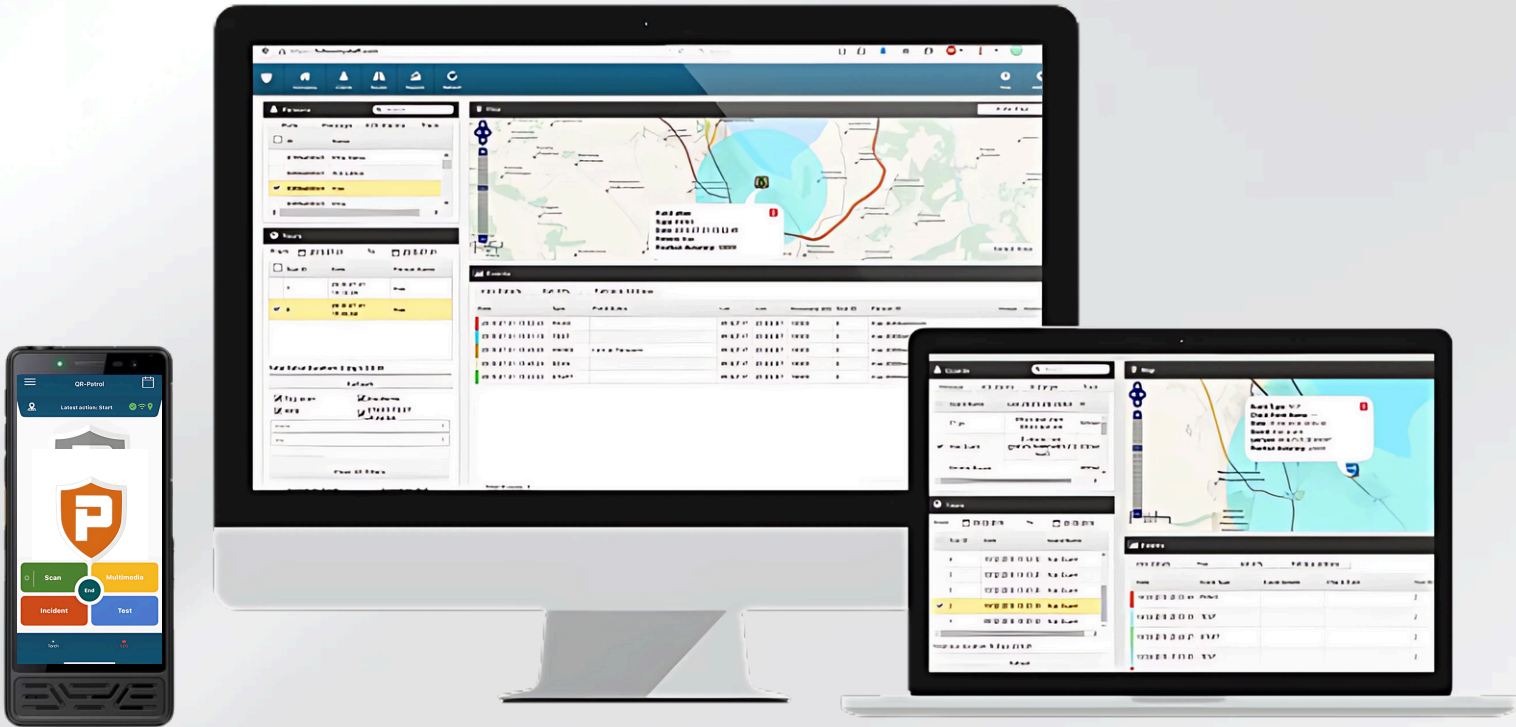
1,2 COMPANIES

40.000 ACTIVE USERS

11 INDUSTRY AWARDS

Multiple Devices Use No device limit

Use anywhere and everywhere

Android application
Download QR-Patrol
for Android

iOS application
Download QR-Patrol
for iPhone / iPad

Web application
QR-Patrol in the Web

FULLY FLEXIBLE SCHEDULING

Not all organizations have the same needs. Support of fully customizable scheduling (users can create draft schedules, make changes, activate them, delete/cancel them (history is maintained), multiple Guards can be assigned to a schedule, daily/weekly/monthly/list view is available etc

ADVANCED REPORTING

Advanced reporting capabilities available

MULTIPLE ACCESS LEVELS

Ability to organize your account to branches & provide multiple users with their own credentials and respective access levels

CUSTOM MAPS UPLOAD

Ability to upload your own custom maps to the system and view your Guards actions on the Events Browser on top of your personal maps layers, thus having a much more personalized view
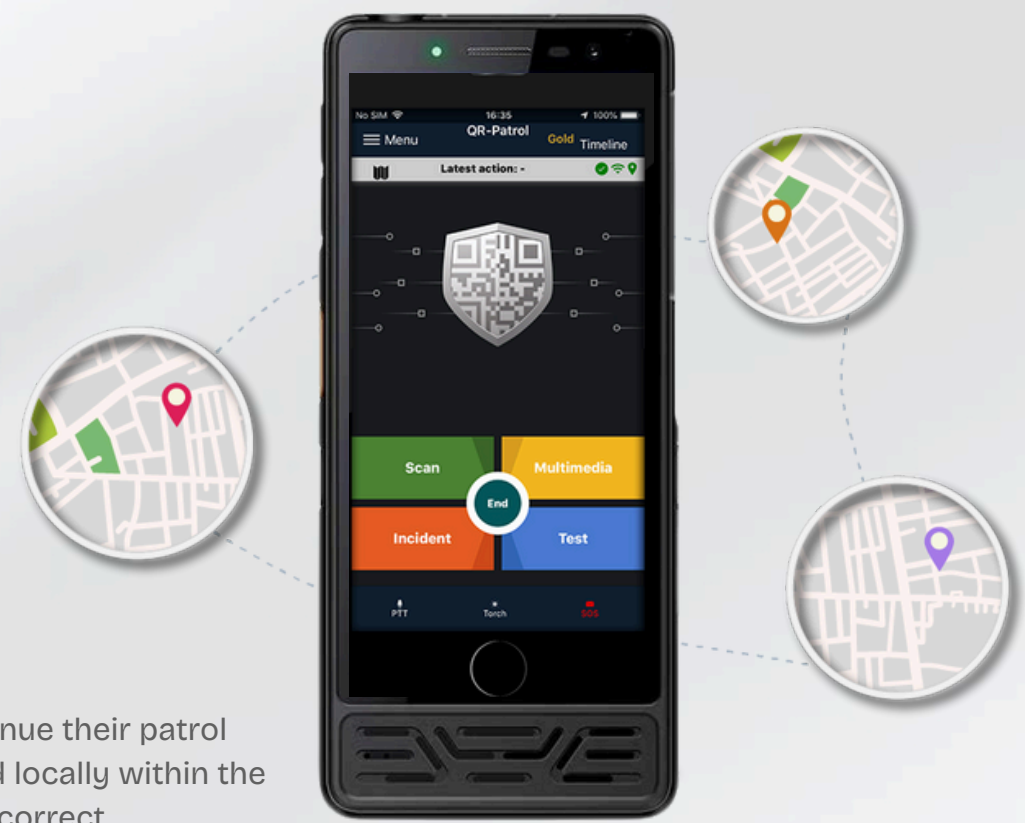
BEACONS

Define their transmit range as you wish to, use automatic scanning. Using beacons as checkpoints is great for vehicle external patrols and armed patrols.

MULTIPLE SOS NOTIFICATIONS

Choose between within-app SOS, External BLE SOS button, or MANDOWN with clip wearable; all types trigger 3ple notifications: web-app notification, email sending, SMSs

WORK OFFLINE

In case there is no internet connection, Guards can continue their patrol normally and send any type of event – all data are stored locally within the phone app and will be submitted to the system with the correct information (timestamp, Guard position at the time of the event creation etc) once stable connectivity is found either via mobile data or Wi-Fi.

TECHNOLOGY

- Cloud based & Real time
- AI-powered
- Android / iOS
- ISO 27001

GROWTH

- Scalable
- Pay as you go
- Evolves the market
- API Integration

INTERACTION

- User Friendly
- Quick Learning curbs
- Mulitple support channels
- Customer Centric

PROOF OF PRESENCE
Patrol Scheduling
Exemption Reports
Multimedia Sharing

ISSUE MANAGMENT
Incident Reporting
Dispatching
Analytics

COMPLIANCE AUDITING
Data Availability
Dedicated
Workflows

HEALTH & SAFTEY
Real-time SOS Alerts
Welfare Checks
Personal Safety

CLIENT ALIGNMENT
Multilevel Access
Transparency
Automated Reporting

FIELD INSPECTIONS
Structured Info Gathering
Instructions Availability
Asset Monitoring

DATA ANALYSIS
Reports Analysis
Custom Reporting
Dashboards

3PLAY TECHNOLOGY

QR-PATROL OFFERS 3 TYPES OF CHECKPOINTS

QR-CODE
Place QR-code on assets and scan with your smartphone.

Beacon
Beacons enable remote verification of checkpoints.

NFC tag
Just pass the smartphone over the NFC tag to scan it.

SCAN QR CODE LABELS

CHECK GAURDS POSITION/STATE

SEND INCIDENT REPORT

SEND IMAGE/TEST OR VOICE & ADD SIGNATURE

SEND SOS ALERTS VIA EMAIL OR SMS

END A GUARD TOIUR/PATROL

PRIVATE
SECURITY INDUSTRY

HOTELS

EDUCATIONAL
INSTITUTIONS

PARKING LOTS

SERVICE REPAIR
CENTRES

CLEANING
SERVICES

MARITIME

BASE

DIGITIZE YOUR OPERATIONS WHILE KEEPING IT SIMPLE!

• Schedules Management
• NFC/QR-Code Checkpoints
• Daily Activities Reports
• Beacon Checkpoints
• Geolocation
• GPS Monitoring
• Real Time Alerts
• User Management
• Multilevel Access
• Email Notifications
• Issue Management
 (Missed Scans Only)

GOLD

MOVE YOUR OPERATIONS ONE STEP AHEAD AND UTILIZE MULTIPLE FUNCTIONALITIES.

Everything in Base +
• Mobile Management
• API Access
• External SOS button
• Indoor Location
• Man Down Functionality
• Mobile Forms
• Face Verification
 Welfare Check

PRO

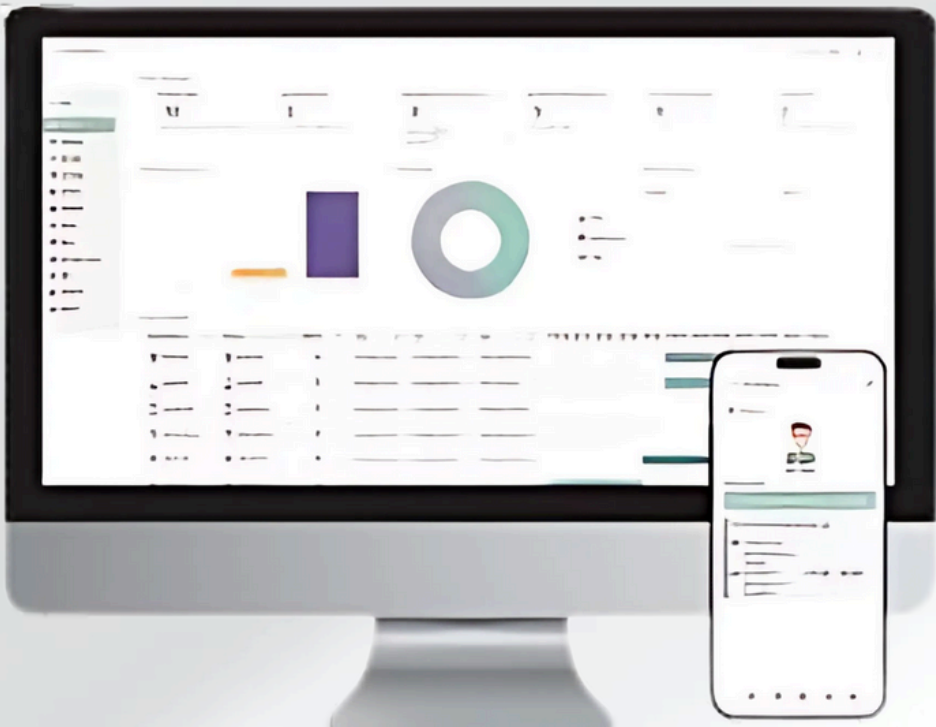**TRANSFORM YOUR BUSINESS BY EXPLOITING THE FULL POTENTIAL OF QRP.**

Everything in Pro +
• Guard Trail
• Personalized Login Screen
• Safe pass
• Logo on Reports & Guard Photo
• Virtual Checkpoints
• Advanced Customized Reporting
• Actions Log
• Issue Management
 (Full functionality)
• Natural Language Processing - AI GPT

LAB FEATURES   **COMING SOON**

Workeen
A shift management system

AI-POWERED SCHEDULING TOOL YOU'LL BE KEEN TO WORK WITH

In our commitment to elevating operational efficiency for our clients, Terracom introduces Workeen AI as part of our suite of products, alongside QR-Patrol. Navigating the dynamic landscape of today's workforce requires a dedicated approach to streamline employee scheduling, a critical element for enhancing business success and productivity.
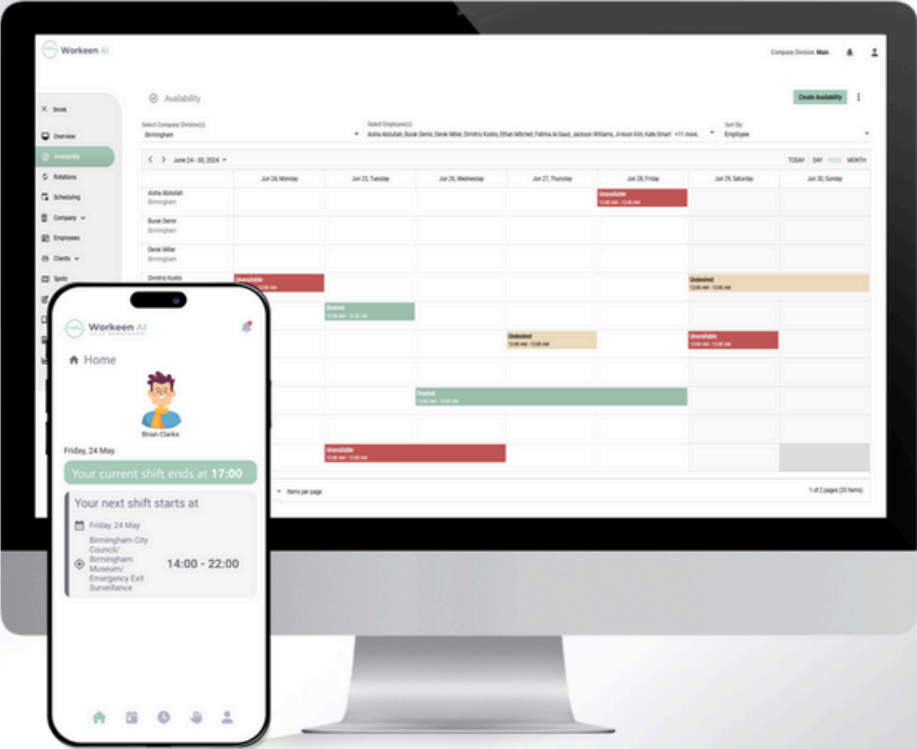
Traditional manual scheduling methods, known for their time-consuming nature and proneness to errors, pose challenges that can impact company productivity and employee satisfaction. Workeen AI, equipped with an Artificial Intelligence solver, stands as a cutting-edge SaaS shift management system designed to revolutionize the employee scheduling process, ensuring it becomes a seamless and enjoyable experience. Workeen AI along side QR-Patrol marks another step in our journey to provide comprehensive solutions that significantly boost productivity and efficiency for our clients' operations.
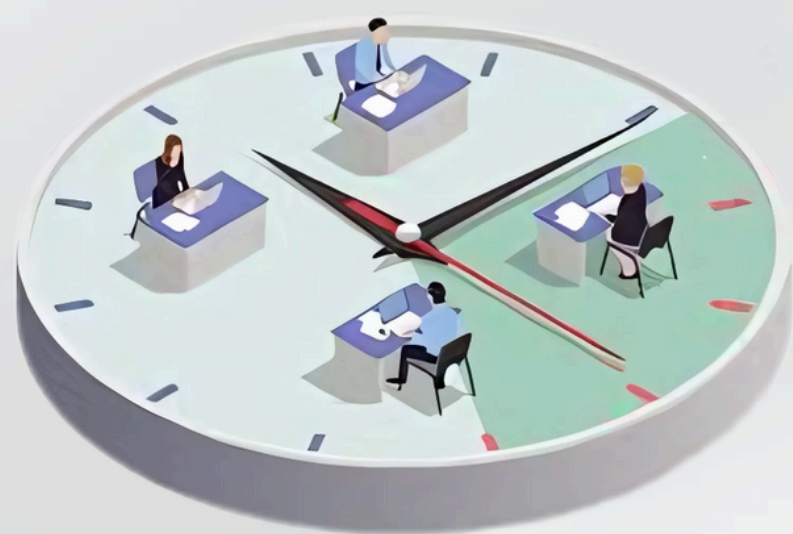
EFFECTIVE EMPLOYEE ROSTERING WITH AI SOLVER

Managing shift work is a complicated task and when done manually, it becomes tough and time-consuming. Any change requires hours to rearrange the entire program, and any scheduling error may affect company productivity and increase the stress of employees. On top of that, schedulers have so many organizational restrictions to deal with that it is almost impossible to manually create effective rosters suiting both the employee abilities and the needs of the company.

Workeen AI, the SaaS shift management system with Artificial Intelligence solver, upgrades the scheduling process and makes it a pleasant experience. You will be keen on working with it!

Workeen
A shift management system

BENEFITS OF USING AUTO-SCHEDULER
FOR YOUR SHIFT MANAGEMENT

SAVE TIME ON THE SCHEDULING PROCESS:

Workeen automates the scheduling process, saving valuable time that can be better utilized for more strategic tasks. The system generates schedules automatically based on predefined rules and constraints, eliminating the need for manual intervention.

EASILY BUILD EFFICIENT ROSTERS:

With its AI solver, Workeen ensures the creation of efficient rosters that align with both employee abilities and the needs of the company. The system considers various factors to build rosters that enhance productivity and employee satisfaction.

Effectively Manage Scheduling Changes:

Changes in schedules are inevitable, and Workeen provides a non-disruptive rescheduling feature. Whether adjustments are made manually or through the automated method, the system ensures efficient solutions with minimal disruptions to existing rosters.

BENEFITS OF USING AUTO-SCHEDULER FOR YOUR SHIFT MANAGEMENT
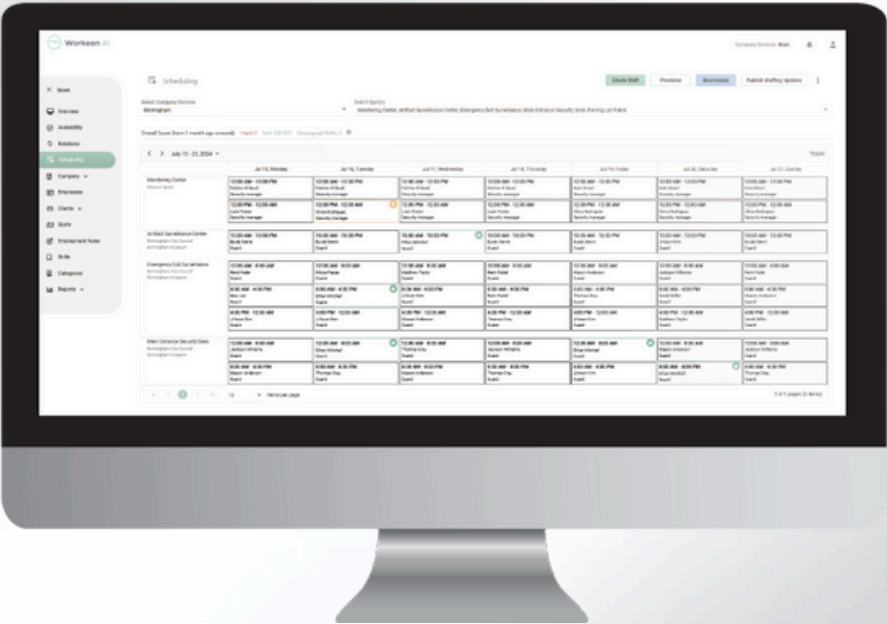
ELIMINATE ERRORS AND ENHANCE FLEXIBILITY:
By leveraging AI, Workeen significantly reduces the likelihood of scheduling errors. The system provides flexibility in scheduling and automatically adjusts to any disruptions in real-time, ensuring a smooth and error-free process.

AVOID AVAILABILITY CONFLICTS:
Workeen's availability management feature helps in understanding employee availability and preferences, reducing conflicts and creating a balanced work environment. This feature contributes to improved productivity and employee retention.

ENSURE COMPLIANCE WITH LABOR LAWS AND REGULATIONS:
Adhering to labor laws and regulations is critical for any business. Workeen helps organizations stay compliant by automating the application of employment rules and providing alerts for any potential conflicts, avoiding legal complications.

Workeen
A shift management system

OVERCOMING THE CHALLENGES OF 24/7 SHIFT SCHEDULING

Essential industries such as healthcare, emergency services, transportation, manufacturing, and hospitality face unique challenges in managing 24/7 shift scheduling. In a blog post on Workeen's website, the complexities and intricacies of shift scheduling in these industries are explored. The post delves into the challenges of rotating shifts, night and weekend shifts, irregular work hours, and the impact of employee health and well-being.

Recognizing the importance of employee well-being in 24/7 industries, the article emphasizes the need for companies to invest in employee wellness programs and resources. Providing access to health services, mental health support, and flexibility options for personal time off contributes to higher employee retention and productivity. Compliance with labor laws and regulations is crucial in essential industries to avoid legal issues and financial penalties. The article advises HR professionals to stay informed about relevant labor laws, conduct regular audits, and rectify any scheduling-related compliance issues promptly.

In conclusion, Workeen AI emerges as a powerful solution for the complex challenges of shift scheduling, especially in essential industries. By prioritizing employee well-being, leveraging technology, and implementing advanced shift management systems, businesses can ensure seamless operations, meet critical societal needs 24/7, and pave the way for a resilient workforce and a brighter future. Workeen AI stands as a testament to the transformative impact of AI on traditional business processes, making employee scheduling not just efficient but a strategic advantage for companies across diverse industries and sizes.